

FSC *Focus*



“Focusing on Your Needs First”

Volume IV, Issue VI
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Financial Services Center



New FSC Training Schedule

<u>Dates</u>	<u>Course</u>	<u>Tuition</u>
July 22 - 23	Making FMS Work For You	\$325
July 24 - 25	Construction Accounting	\$300
July 29	Solving the SF 224 Puzzle	\$300

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The new FSC Training schedule is out! Look at our Training classes, pick the class that best suits your needs, and register now! For more information visit http://www.fsc.va.gov/fsc/prod_svs/training.htm. Our courses are offered quarterly at the Financial Services Center or onsite at your facility.

Whatever your training needs, our training staff is eager to work with you to help determine your training needs, prepare course materials, coordinate classroom setup, and provide instructional training. We can customize your training needs and provide instructional classes at your facility.

You can also view our Microsoft classes at http://www.fsc.va.gov/fsc/prod_svs/training.htm. For more information on specific training courses, call Minnie Padin at 512-460-5059 or Bob Robitaille at 512-460-5289.

Get Ready for EEX!

Do it yourself! Employee Express is the VA's new self service program that allows you to change your:

- Address
- Federal and State tax withholdings
- Health coverage
- Direct Deposit
- Financial allotments
- Earnings and Leave Statement
- Thrift Savings Plan
- Savings Bonds

This great, easy, and convenient system lets you make changes on your own.

This great, easy, and convenient system lets you make changes on your own, anytime, anywhere. It's fast, secure, and easy to use, which makes changing your mind no big deal. For more information about Employee Express, visit www.employeeexpress.gov. Don't miss it this July!

Association of Government Accountants Conference

The FSC participated in the Association of Government Accountants (AGA) Conference during June 29 – July 3.

The AGA conference is a source of education and training for Government financial managers and accountability professionals. The conference covered the perspectives of all Governments: Federal, State, and local.

This year's conference theme was "Managing Smarter for the Future." Participants had the

opportunity to attend dynamic sessions focused on helping financial managers deal with the challenges of working in a rapidly changing Government environment.

The FSC maintained a booth and passed out information on all of its service offerings. If you would like more information about the FSC's products and services, please contact the Business Development Division at 512-460-5010.



Credit Card Numbers Within the Purchase Card System

FSC News Flash FY 2003, Issue 28, dated June 6, 2003, is amended as follows: The FSC will eliminate all but the last four digits of credit card numbers from Financial Management System

(FMS) **only**. We will continue to provide the complete credit card number in IFCAP.



The IFCAP file (without complete card numbers) that stations received June 9, 2003, was resent and made available to stations June 10, 2003.

If you have any questions regarding this action, please contact Daryl Clark at 512-460-5072.

FSC Surveys

Some of you may have already received one of the FSC's surveys. In May, the FSC started to reissue customer surveys on each of the FSC's Product Lines. Our surveys are accessible via the Internet and during the next 6 months, the FSC may be e-mailing you an electronic link for your participation in this survey process.

Some of you may have participated in our customer surveys last year, so the format of the surveys will be familiar to you. However, this year's questions will be different and we ask for your support and full participation while we engage in this important customer service effort.

We will use your feedback to identify what we're doing right and where our products/services need improvement. We look forward to receiving your input! If you have any questions regarding the surveys, please contact Rachel Moffitt at 512-460-5310.



Financial Services Center

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